

# Charles (Chuck) D. Wieners

4237 NE Tremont Ct.

Lee's Summit, MO 64064

Home Phone: 816-478-9745 Mobile Phone: 816-786-9745

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## **PROFESSIONAL OBJECTIVE**

To obtain a challenging and rewarding position in a strong company that will utilize my Application Development, product management, and customer service skills to increase overall company efficiency and productivity.

## **SUMMARY OF QUALIFICATIONS**

- Microsoft Certified Technology Specialist (MCTS): 2.0 .NET Framework Web Applications.
- Proficient in designing and developing web applications using .NET framework.
- Experienced professional in problem-solving, decision making, and working under deadlines.
- Exceptional public speaking, oral, and written communication skills.
- Creative problem solving and project management skills.

## **EDUCATION**

**Centriq Training**, Leawood, KS

**11/2007 – 3/2008**

**Application Developer in C#.NET Program**

- Technical Competencies:
  - C# Fundamentals, Developing .NET Windows Applications, Transact SQL, ADO.NET, Building Websites with HTML & CSS, ASP.NET, Advanced C#.NET.
- Professional IT Project Experience:
  - Created a multi-tier classroom project that included requirement gathering, data tier design, programmatic data access layer incorporated with data access objects, and presentation in a rich web-based front end. <http://www.chuckwieners.com/projects.htm>
- Soft Skills Training:
  - Customer Care & Effective Communication.
- Certifications:
  - Microsoft Certified Technology Specialist (MCTS) - 2.0 .NET Framework Web Applications.

**Associate of Arts in Communication**

**1996**

Metropolitan Community College

## **PROFESSIONAL EXPERIENCE**

**Centriq Training**, Leawood, KS

**4/2008 – Current**

**Technical Instructor**

- Update and deliver training to clients
- Leader in a team environment to maintain and create new training
- Deliver technical training to inexperienced individuals
- Facilitate classes leading to MCTS certification.

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**AT&T, Lee's Summit, MO**

**7/1999 – 8/2007**

## **Senior Training Manager**

12/2006 – 8/2007

- Created and maintained training for local site as well as company-wide sites.
- Developed technical training material utilizing MS FrontPage.
- Delivered initial training for new associates.
- Wrote and delivered continuation training.

**AT&T, Lee's Summit, MO**

## **Project Manager**

12/2004 – 12/2006

- Develop and adhere to project timelines.
- Provided expert support for training and reference document development.
- Managed time for multiple projects and deadlines.
- Ensured proper delivery of all material to stakeholders.

## **Training Developer**

3/2003 – 12/2004

- Created and maintained training for local and company-wide sites.
- Developed technical training material utilizing MS FrontPage.
- Utilized adult learning skills to develop facilitator and Computer Based Training.

## **Associate Instructor**

2/2000 – 3/2003

- Created and maintained training for local and company-wide sites.
- Developed technical training material utilizing MS FrontPage.
- Delivered initial training for new associates.
- Wrote and delivered continuation training.
- 2 1/2 years in an In-Charge Management position.

## **Customer Service Representative**

7/1999 – 2/2000

- Resolved customer questions and complaints.
- Met sales guidelines.
- Adhered to strict attendance policies.

## **AWARDS AND ACCOMPLISHMENTS**

**Vice President's Award for Outstanding Accomplishments**

**2/2002**

AT&T

**Vice President's Award for Outstanding Accomplishments**

**2/2001**

AT&T

**Every Day on Time**

**1999, 2000, 2001, 2002, 2003, 2004, 2005, 2006, 2007**

AT&T